

**Saeco Worry Free Warranty**- effective 1<sup>st</sup> April 2008

**Two Year Warranty**  
**Including a Limited Replacement Warranty**  
- Within 90 days from date of purchase  
**Including a 5 year warranty on brew unit (parts only)**

**IMPORTANT INFORMATION ON THE WARRANTY**

Total warranty period is 2 years maximum from the original date of purchase. It is important that you keep the receipt, as it is your only record of the purchase date.

In the event that your Saeco appliance needs warranty service, or simple trouble shooting call our Customer Support Centre on **1800 072 326** or **[www.saeco.com.au](http://www.saeco.com.au)**

The warranty applies to new products and covers all parts and labour for a period of two years from the purchase date. (Excluding consumable parts eg; filters, etc and cosmetic damage plus damaged caused by misuse.)

Saeco agrees to replace and/or repair at their discretion (within 90 days from date of purchase) and to exchange free of charge, any defective part in the Saeco equipment supplied herein and/or to rectify faults which, in their opinion, are due to defective workmanship or materials within two years from the date of purchase provided all of the following conditions are met:

1. The Saeco coffee machines are purchased from an authorised Saeco retailer
2. The original purchase receipt is retained as your proof of purchase.
3. Any service on your Saeco equipment is carried out by an authorised Saeco Service agent.

**What Is Not Covered?**

1. Saeco Domestic Coffee appliances have been developed by Saeco for household use only. These appliances are not designed for commercial and professional use.
2. This warranty is a carry-in warranty: therefore Saeco has no obligation to repair on the consumer's premises.
3. Any freight and handling costs relating to your warranty claim.
4. Saeco products purchased outside Australia.
5. Failure due to improper operation, modification, maintenance or repair.
6. Failure due to accidental damage or exposure to extremes in temperature or humidity.
7. The warranty does not apply to damage and faults resulting from careless use or repair by unauthorised persons, or non observance of the instructions of use.
8. Warranty will not be rendered if any operation and maintenance instructions of Saeco have not been observed or if cleaning or de-scaling agents are used which do not comply with the original Saeco specifications.
9. Abnormal wear and tear of parts is exempt from the warranty as well as damage caused by foreign objects in the machine.

# Worry Free Warranty